

**CLAIMS**

1. System for guiding a user in a network of pay points delivering goods or services, such as parking ticket dispensers (X, Y) for paying parking fees, characterized in 5 that each machine (X) comprises first means for supplying to the user information on the location of said machine (X) .

2. Guidance system according to claim 1, characterized in that said means for supplying the user 10 with information on the location of said machine (X) cooperate with payment means of said machine (X) so that said location information is not supplied to the user until a payment for goods or services has been effected at said machine (X) .

15 3. Guidance system according to either claim 1 or claim 2, characterized in that said information on the location of said machine (X) consists in a unique identification code.

20 4. Guidance system according to any one of claims 1 to 3, characterized in that said information on the location of said machine (X) is printed on a ticket issued by printing means of said machine (X) .

25 5. Guidance system according to any one of claims 1 to 4, characterized in that said machine (X) includes appropriate writing means for transferring said information on the location of said machine (X) into the appropriate memories of a contact or contactless type microprocessor card of the user, such as a payment card.

30 6. Guidance system according to any one of claims 1 to 5, characterized in that said machine (X) comprises appropriate radio-frequency transmission means for transferring said information on the location of said machine (X) by radio into the memories of a suitable terminal of the user, such as a mobile telephone, for 35 example in the form of a voice telephone call, an SMS text message or an e-mail.

7. Guidance system according to any one of claims

1 to 6, characterized in that said machine (X) includes  
second means for supplying guidance information enabling  
the user to go from said machine to any other machine (Y)  
of said network, said second means including acquisition  
5 means for acquiring information on the location of said  
other machine (Y) supplied by the user.

8. Guidance system according to claim 7,  
characterized in that said means for providing guidance  
information for going from said machine (X) to any other  
10 machine (Y) of said network cooperate with payment means of  
said machine (X) so that said guidance information is  
supplied to the user only after a payment for a service of  
this kind has been effected at said machine (X).

9. Guidance system according to either claim 7 or  
15 claim 8, characterized in that said acquisition means of  
said machine (X) include a man-machine interface, such as a  
keypad, on which said user may enter information on the  
location of said other machine (Y) to which he wishes to  
go.

20 10. Guidance system according to any one of claims  
7 to 9, characterized in that said acquisition means of  
said machine (X) include a microprocessor card reader for  
recovering said information on the location of said other  
25 machine (Y) in the appropriate memories of a contact or  
contactless type microprocessor card of the user, such as a  
payment card.

11. Guidance system according to any one of claims  
7 to 10, characterized in that said acquisition means of  
said machine (X) include appropriate radio-frequency  
30 receiving means for downloading by radio said information  
on the location of said other machine (Y) from a suitable  
communication terminal of the user, such as a mobile  
telephone, for example in the form of an SMS message.

12. Guidance system according to any one of claims  
35 7 to 11, characterized in that said guidance information  
for going to said other machine (Y) is printed on a ticket  
issued by printing means of said machine (X).

13. Guidance system according to any one of claims 7 to 12 characterized in that said guidance information for going to said other machine (Y) is displayed on an appropriate screen of said machine (X).

5 14. Guidance system according to any one of claims 7 to 13, characterized in that said guidance information for going to said other machine (Y) is communicated by voice synthesis means of said machine (X).

10 15. Guidance system according to any one of claims 7 to 14, characterized in that said machine (X) includes appropriate radio-frequency transmitting means for sending said guidance information for going to said other machine (Y) to a suitable terminal of the user, such as a mobile telephone, for example in the form of a voice telephone 15 call, an SMS text message or an e-mail.

16. Guidance system according to any one of claims 1 to 15, characterized in that said location information and/or said guidance information comprises the address of said machine (X, Y).

20 17. Guidance system according to any one of claims 1 to 15, characterized in that said location and/or guidance information comprises a map of the neighborhood of said machine (X, Y).

25 18. Guidance system according to any one of claims 7 to 15, characterized in that said guidance information comprises a description of one or more paths to said other machine (Y) from said machine (X).

30 19. Guidance system according to any one of claims 7 to 15, characterized in that said guidance information comprises a map of one or more paths to said other machine (Y) from said machine (X).